

# A career in retail

# Learning & Development Officer

Retail is too often considered a preferred option for weekend work. SandpiperCl is looking to challenge the status quo and showcase how retail can offer some of the most amazing longer term career opportunities.

SandpiperCI is an international retail and food service operator with over 80 stores across four countries. We are proud to be a franchise partner with 14 of the world's best brands and to bring great shopping experiences to thousands of customers across the Channel Islands, Spain and Gibraltar.

We look to recruit anyone who has a passion for customer service and has an understanding that they have a direct and vital input into the customers experience.

Apply online at sandpiperci.pinpointhq.com or e-mail careers@sandpiperci.com





# Learning & Development Officer

team, the Learning and Development Officer is responsible for developing, delivering, and monitoring learning and development solutions that correspond with our business objectives across all of our brands.

You will be in charge of our group recruitment function, assisting with administration, interviews, and talent selection. You will also be in charge of developing and maintaining all workforce safety records across the organisation, ensuring that we operate safely, securely and legally.

A flexible individual will be ideal for this post, as it will require travel across our jurisdictions in which we operate. You may also be required to work evenings and weekends on occasion to deliver training sessions which will incorporated into your working week as needed.

### **Key Responsibilities**

- \* Manage the induction, training and administration
- \* Support the performance management process
- \* Collate management information
- \* Budget tracking
- \* Be the first point of contact for learning and development queries for the business
- \* Recruitment and selection

## Knowledge, Skills, Experience

- \* A good standard of general education, the ability to communicate, create and deliver training content in the English language to a varied audience
- \* Excellent IT skills especially in the Microsoft Office Suite
- \* Strong administrative and organisation skills
- \* Knowledge of learning and development and how this function works within a business
- \* Strong team player and ability to work effectively with a diverse workforce
- \* Proactive with the ability to work under pressure with a strong eye for detail and customer experience

