

## Chartered Management Institute

Level 3 Leadership and Management  
Level 5 Leadership and Management

Waitrose & Partners works closely with CMI to put forward Partners to apply for a position on the above courses.

Throughout the qualification, Partners are learning alongside others in various industries and building relationships. Individuals receive personal support from their tutor to support their studies.

Waitrose supports you with the funding for this qualification as well as the time to commit to your assignments.

### Testimonials

"Since joining the Level 3 Diploma in Management and Leadership with CMI, I have learnt how to apply my skills into my daily role as a Team Manager for Waitrose&Partners more effectively and with more depth and sincerity towards the team I manage. I have learnt to lead rather than manage and have built relationships on trust and communication. I work alongside my team and empower them to strive for success and great results with the strengths they all bring to the table. I have and still am enjoying the course.

Waitrose&Partners are always striving to allow their partners to succeed and progress and offer lots of opportunities to undertake additional learning to further people's careers, they empower their partners to work on the strengths they have knowing that each partner is an individual that forms part of a fantastic team. I'm very grateful to have been chosen to undertake such a great Course with the support of a fantastic company." - Clare, Team Manager at Waitrose

### Highlands Retail

Level 2 Certificate in Understanding Retail Operations  
Level 3 Certificate in Retail Knowledge

Waitrose&Partners work closely with Highlands College to put forward Partners to apply for a place on the Level 2 and Level Retail courses depending on the roles that they do in branches.

Partners are able to increase their learning of the Retail sector whilst being a Partner. Waitrose supports with the funding for this qualification as well as ensuring you have the time to commit to your assignments and the branch support from your people manager.

"Waitrose supported me through my retail apprenticeship at highlands by giving me the day that I was on the course off to give me time to study to make sure that I passed all the exams.

This has helped me get a better understanding of the business as a whole as there were modules that we learnt about that were not specific to my section of Waitrose that helped me understand the other areas of the business. For example as I am on a service food counter I know the regulations around that but the course meant that I had a better understanding of the COSH that a business needs and also knowing some of the compliance rules that relates to the whole business.

" - Matt, Assistant Team Manager at Waitrose

